

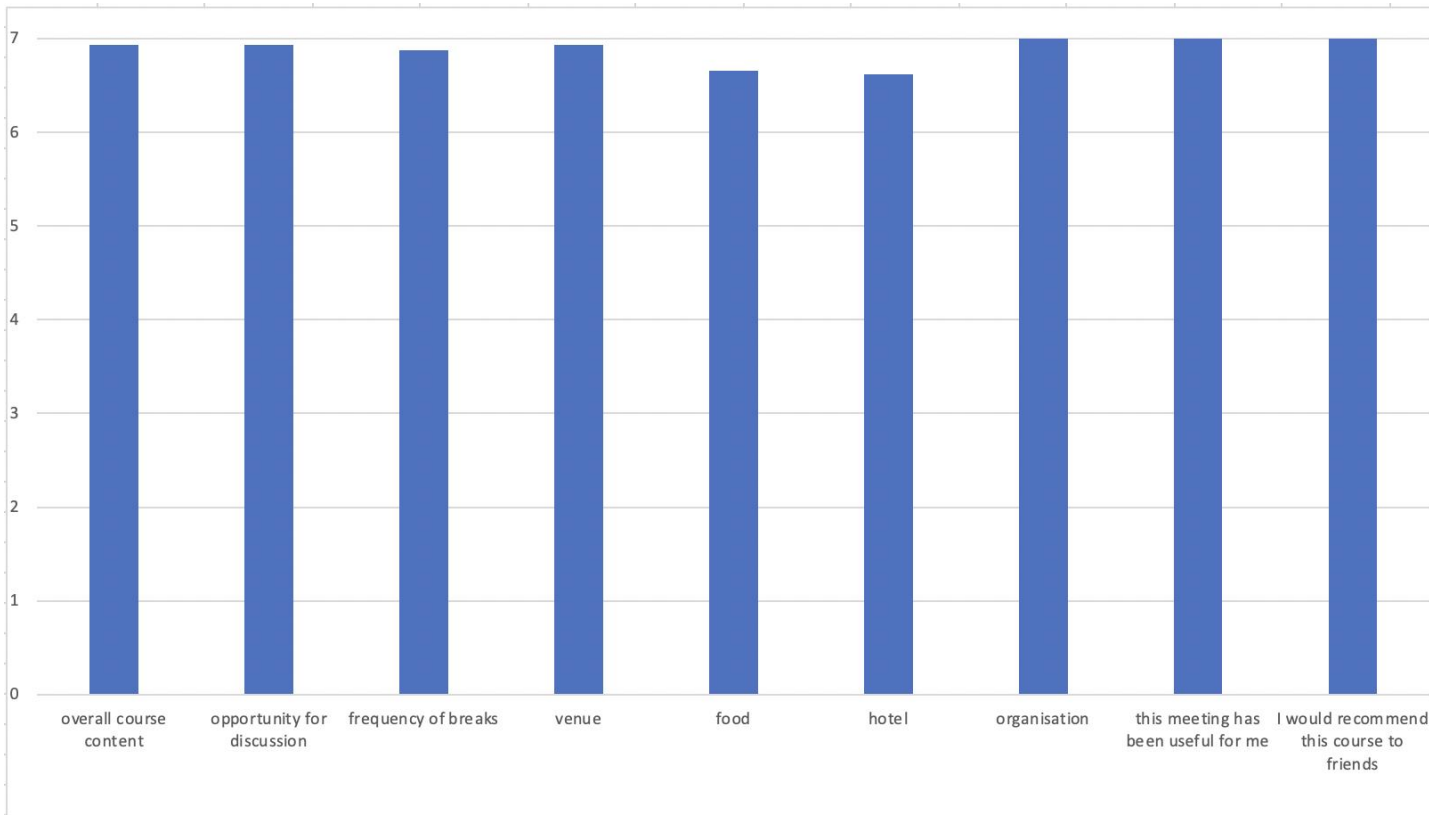
OXFORD & CAMBRIDGE

Medical Management Course

Feedback from 7th and 8th
December 2022

Moller Centre, Cambridge

General feedback



Scores

1- very poor

2 – poor

3 – a little poor

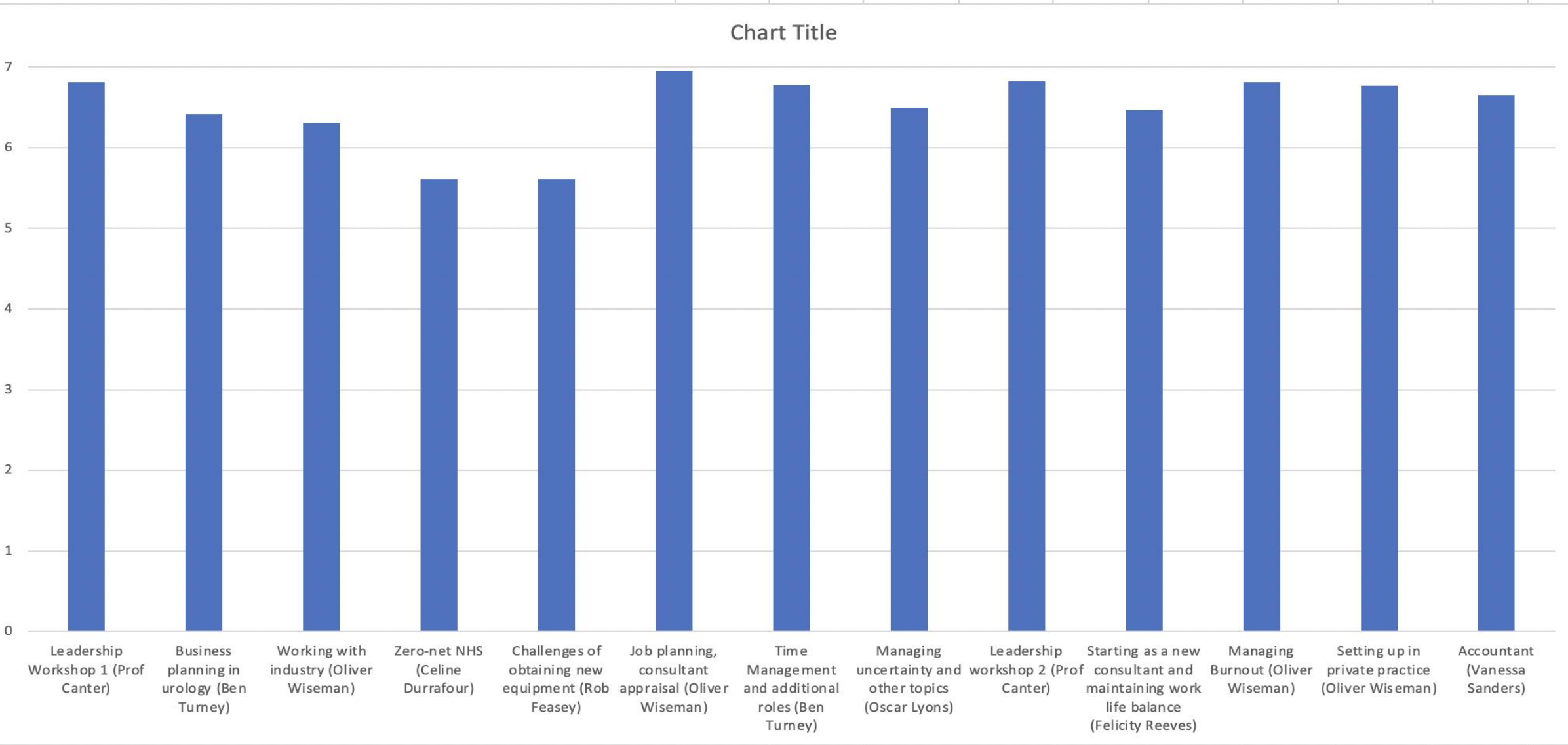
4 – fair

5 – somewhat good

6 – good

7 - excellent

Feedback for lectures (1 to 7)



Leadership Workshop 1 (Prof Canter)
The depth of meaning of leadership
everything
fascinating reflecting on behaviour / practices
reflection on my own personality, and how to communicate with others. Also the domains of leadership
Recognising the individual leadership types and how each contribute to the wider team
the leadership venn diagram and link to consultant interviews
insight into different working styles
0
combination of theory and practice
having new ideas and using those ideas in day to day practice
very interactive, fun and educating. made me aware about who I am actually
0
strategy, communication, delivery
0
Definition of leadership. The tasks of leadership.
excellent with fun examples for illustration
concepts of leadership. Personality styles
insight at high level into leadership
highlighted options for work outside of medicine

Leadership Workshop 1 (Prof Canter)

getting general idea
examples and description of pathway
Could have been longer
the general framework for business planning, particularly the process and timescales
Very interesting invaluable insight into the process of business case development and delivery
excellent link to urology and just how to do it
overview of business planning
process of submitting plan
general principles transferable across specialities
having an idea of how business planning works in the nhs
eye opening about what is going on
0
personal experiences and examples from life as a new consultant
0
Useful insight into components of a business plan.
brilliant step by step lecture about how to set up a business plan
realising that most business cases will fail
Thought and insight about procurement
good intro to topic. Clear plan for how to set up a business plan

Business planning in urology (Ben Turney)

know how business works in nhs
honesty of the talk
0
how industry can dovetail and improve clinical care: the personal insight
I was not aware of the opportunity to work with industry prior to this talk
how to get involved in industry: benefits and risks
insight into different industry opportunities
0
good intro to industry work
good explanation of how working with industry useful
changed some of my perspective about working with industry
0
Balanced and honest
0
General insight, more ways of getting involved/entry would be good.
good ideas about mangement of industry opportunities and conflicts of interest
acknowledging that industry can help open doors for interesting career paths
candid: open and honest
good intro to topic I knew nothing about

Working with industry (Oliver Wiseman)

future perspective
details of company measures to reduce CO2
would be good to get practical tips on carbon emmision reduction
insights to the NHS documents behind net zero-NHS
I need the NHS zero plan, which I was not aware of prior.
good to hear about this. Might be good to link to specific areas in urology
0
0
politically relevant topic. Good speaker
important topic
I did not know about zero-net nhs before, so now at least I have some information
I became aware about zero-net nhs as a concept
0
Good to know my trust has a zero-net policy
0
Very interesting to statistics and ideas of what I can do.
a new side to NHS and practice I never paid attention to
food for thought on zero-net
interesting topic

Net-Zero NHS (Celine Durafourd)

knowing the process and challenges
not especially relevant to psychiatry
very relevant
the different finance models explained
Options for financing a new equipment
0
interesting but not relevant to me as not urology
0
not too relevant for non surgeons
good presentation and useful for business planning
again eye opening about real life business
Consideration of procurement and supplies
0
Very specific to Urology. Moderate value
role of industry in support for business plans
interesting to hear of novel ways of funding equipment purchases
0
good summary of options and explanation
0

Challenges of obtaining new equipment (Rob Feasey)

all the talk touching quite important points
detailed description of process
0
not really thought about this before. Dividing the week into Pas is very different to senior reg life
Very valuable insight into the process of job planning and appraisal
excellent to see a real life job plan and how to keep track of what activities you do to get appropriately remunerated
good overview of job planning process
layout of job plan
extremely relevant and informative
useful in terms of how I will handle my job plan in the future
I understand things much better in regard to my contract
0
CEA awareness
0
Very useful insights and advice
must have lecture for all at training levels
something we don't talk about in training, but which significantly affects the majority of our careers
very candid and useful
set out planning and appraisal well. I feel I now understand

Job planning, consultant appraisal (Oliver Wiseman)

all the talk touching quite important points
personal reflections and shared experience from speaker
0
reflecting on what time of worth, and understanding the various roles
Importance of not overcommitting as a new consultant and the risk of burnout
to see the breadth of roles. May be good to have a little more for the certain "requirements" to attain each of the roles eg: TPD
raised the concept of what my time is worth
0
combination of personal and practical advice
work life balance examples and how to achieve this balance according to personal needs
very educating
0
negotiate before accepting a new role
0
PVI concept
very educational about extra activities
0
candid and useful
0

Time Management and additional roles (Ben Turney)

very informative
very important aspects for team training
brilliant. Very open candid discussions
MSCW framework
Recognising potential stressors and how to react to stressful situations
how to apply principles to our practice
0
0
personal stories combined with theory
how to manage uncertainty
productive introduction: a very interesting concept
0
dysfunctional momentum and productive interruptions
0
Great thought exercise and thinking about what slips under pressure, psychological safety and dysfunctional momentum
0
the concept of dysfunctional momentum
very good
very good talk from across the world

Managing uncertainty and other topics (Oscar Lyons)

all very interesting but the communication structure was fantastic

richard is absolutely fabulous. I actually found this a very emotive session. Thank you for inspiring and demonstraing the power of praise, gratitude, appreciation and honesty

Framing answers, and not saying "but"

stratgies for effective communication in difficult situations

section on negotiation

0

personable and knowledgeable speaker

session was amazing. Don't say "but"

again, interactive in a way that could never get bored

0

frame, advocate, illustrate, enquire

0

Fantastic and enjoyable session. Framing statements model, the importance of appreciation

0

excellent ideas on framing answers

really useful

engaging speaker

excellent. Great to use in professional and personal life

important for both social life and work really

Leadership workshop 2 (Prof Canter)

very valid challenging points were raised
overall presentation
very honest insight from a new consultant. Thank you
Honest personal reflections that will be so useful for ther future
valuable insight into new consultant life
excellent talk. So useful. Thank you
0
0
everything you need to know
having a good idea how start a consultant job
very realistic
0
very useful tips from a fresh, positive and successul consultant
0
Generally useful advice and personal insights
good advice about the do's and donts of life as a new junior consultant
useful to hear about early "mistakes" in job planning
really good
honest. Things I hadnt considered

Starting as a new consultant (Felicity Reeves)

proper steps to learn and use
liz and mollie cartoons
A reminder of how human we all are, and that we often need to (and should) pause and relax
0
very finest and important topic discussing a topic which is not discussed enough
Again excellent. Rarely talked about until recently
important topic that needs to be addressed
0
0
work life balance achievement
0
0
The "avoid" section
0
very important messages and techniques to bear in mind
work time balance and managing hospital time
0
0
0

Managing Burnout (Oliver Wiseman)

very useful knowledge and informartion
practical information
The first such detaioled presentation and open discussion of private practice in the UK
Never heard this worth of talk before: extremely valuable
very valuable insight: learned lots. This is generally never talked about so thank you for sharing
Very informative
0
0
everything you need to know about the private sector
good information about private practice in general and how to set this up
0
0
step-by step to start
0
comprehensive overview. Shame that some slides had to be skipped
plenty of information that we never get to hear in our training
never talked about usually with such candour
0
most in-depth overview

Setting up in private practice (Oliver Wiseman)

very important but difficult to understand thoroughly how it does work

very clear and detailed information

Vanessa has managed to make accounting not only interesting but also (relatively) easy to understand as an intro

Very valuable and charismatic session covering some of the jargon

great insight into tax implications of PP

Excellent. Should be a half day session as so informative

a topic that I do not know much about

0

great

highlighting the accountants help in private practice, tax and pension scheme

elaborates on what is a complete black spot for me

0

info on individual taxation

0

Useful advice and insights as this is a topic I know little about

excellent advice on financial matters

0

0

engaging

Accountancy (Vanessa Sanders)

Really a personal / professional development course about medical management and leadership	One of the most useful and thought-provoking courses I've been on. Covers leadership, consultant interviews, and thoughts on job structure-all the things I didn't know much about	fantastic course: everything you need to know for starting consultant practice which nobody tells you. Engaging and passionate faculty. Great venue, hotel and evening meal. Thank you	This is a absolute essential course and a "must" for senior registrars; post-CCT fellows. Even if not covered by your study budget, spend your own money, as it does not dissapoint	excellent course with great programme and faculty	perfect for prospective consultants	of becoming a consultant revealed	practical open course from experts about leadership and management to include principles and practical advice vital to being a consultant. The secrets	useful realistic course, good preparation to start a consultant role. Good explanation of hidden roles in the nhs. Faculty are amazing, delivering their experience in honest clear discussion	contains a variety of usefullness, fun and eduactional material. Honest, trying to show life as it is on the ground. Most improtantly I felt that the course organisers are a really special and incredibly useful course at this point in our careers. I have never attended a medical course with such a warm atmosphere. Thank you	Interactive. Must do before your consultant career. Inspiring. Advanced communication for successful leaders and excellent teamwork	the course teaches you about important topics that nobody else talks to you about when you are a registrar	a must have course to prepare for consultant post	excellent course that is very good value for money given the quality
---	--	--	---	---	-------------------------------------	-----------------------------------	--	--	---	---	--	---	--

How would you describe this course to someone who knows nothing about it?

Great course by itself. Added to this I think it is very helpful learning and reflecting with other areas. There are some specific psychiatry management courses but there is a lot to take from surgery / clinical colleagues	Highly recommend. Should be mandatory for senior trainees	Excellent course and informs you of everything you need to know about management and leadership and all of the extra things about consultant life and practice that you will never learn during your training	comprehensive overview of topics relevant to new consultants. Enjoyed the FTF element	because: useful realistic course, good preparation to start a consultant role. Good explanation of hidden roles in the nhs. Faculty are amazing, delivering their experience in honest clear discussion	improves perspective of role as senior urology doctor; improves self understanding of personal strengths; great evidence in leadership for portfolios no matter for what purpose	a really special and incredibly useful course at this point in our careers. I have never attended a medical course with such a warm atmosphere. Thank you	Good fun. Good value for money. Great teaching style	The teaching and thinking and food for thought is brilliant, all the advice, insights and ideas are excellent. Thank you for a great course	to be familiar or at least have a background of non declared consultant duties and life commitments	the undisclosed curriculum: vital to consultant practice
--	---	---	---	---	--	---	--	---	---	--

Why would you recommend this course to a colleague?