

OXFORD & CAMBRIDGE

Medical Management Course

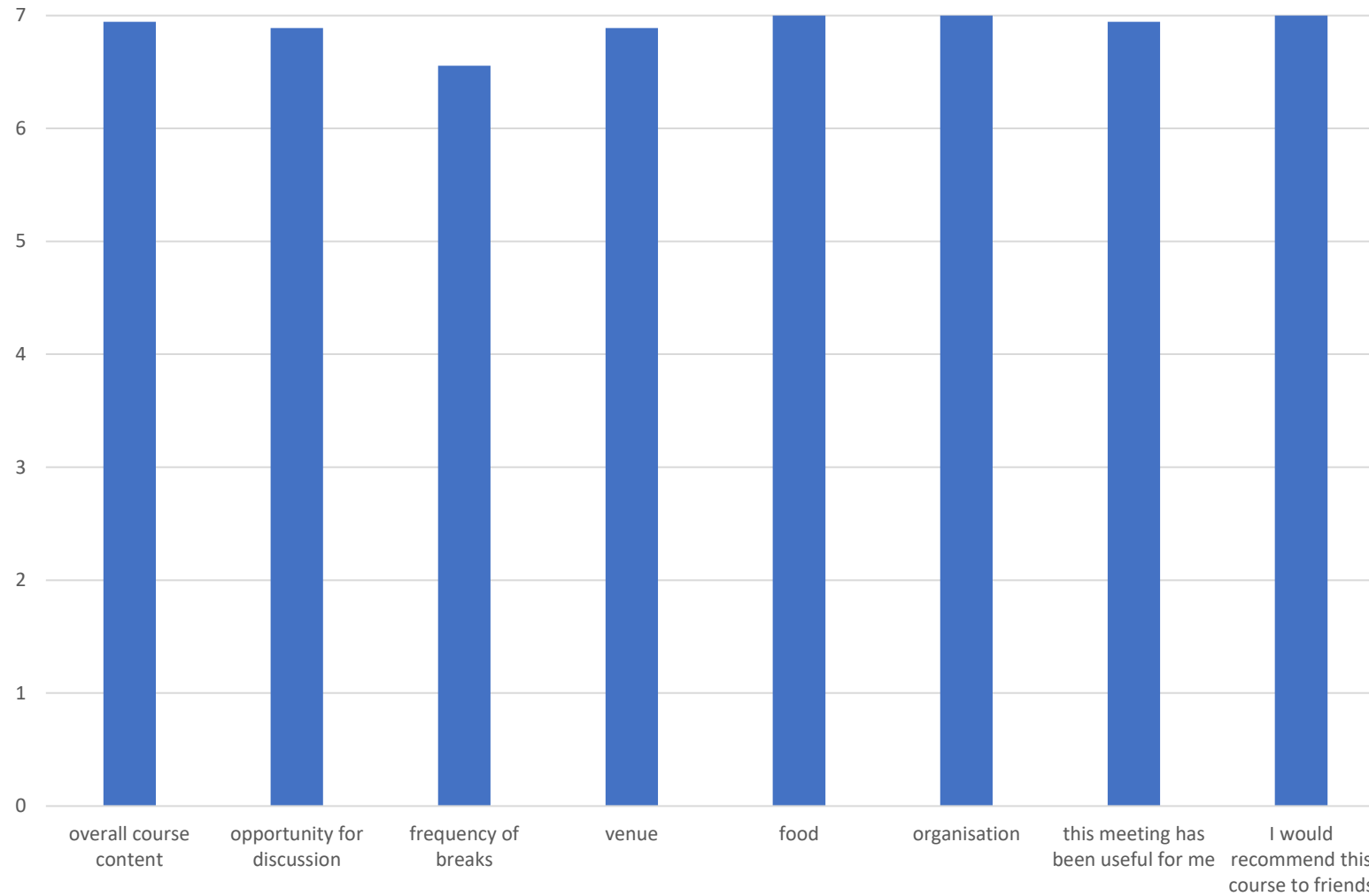
Feedback from 8th and 9th
December 2021

Moller Centre, Cambridge

Feedback data

- New format feedback form as advised by Oscar Lyons
- 18 delegates submitted feedback forms.
- All data collected is presented here.
- All comments are published unedited.

General feedback



Scores

1- very poor

2 – poor

3 – a little poor

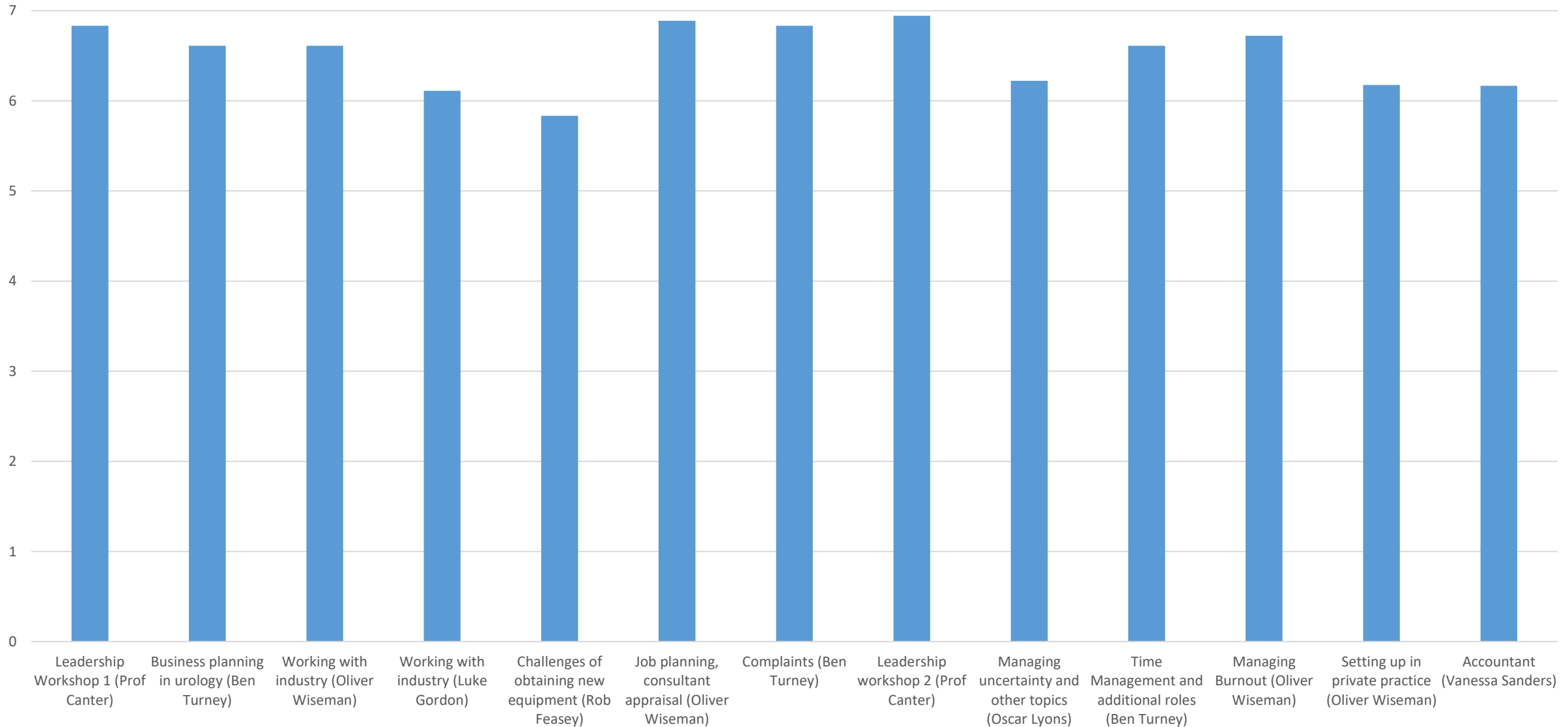
4 – fair

5 – somewhat good

6 – good

7 - excellent

Feedback for lectures (1 to 7)



Learning about different personality types

interesting, inspiring engaging

working styles

stories

interactivity, personality analysis, very insightful

working out personal profile

all of it! New introduction to working styles and people management

personality types and how to adjust. Excellent presenter/speaker

Questionnaire + theoretical teaching - opens your mind to the people you work with and how to understand and work with them better

understanding of complex organisational relationships and appreciation of personal profile

the leadership topic. Personality/ working pattern . Understanding

looking at different personal styles. Pros and cons, how to interact with different styles

this was a very good session. Start was slightly slow but once going - fantastic.

learning about my personality style and how to interact with other styles

exploration of leadership/working styles

personal profiles and the way to interact with other different personal profiles

Leadership Workshop 1 (Prof Canter)

insight into business planning process
the examples
practical tips
good overview of something I know nothing about
business planning is new to me, so all of it
pros / cons of practical business planning
really useful session
question and answer session. Very practical and helpful at end.
domains and sample forms. When needed
good to get insight into the process
approach required when trying to introduce a new intervention
very thorough
way in how to write a business plan

Business planning in urology (Ben Turney)

honest, practical

types of professional leave

practical aspects of time management

very useful information

the different ways of involvement

financial aspects

it was interesting to see what other opportunities may be available in the future

great to know about the benefits industry can provide to a consultant

Working with industry (Oliver Wiseman)

not very relevant to me

interesting insight

learning about available opportunities

5 aims of medtech code

very useful information

informative about the company perspectives and opportunities

educational grants to the department. New ideas and intellectual property rights

good overview

applying for funding from industry

Working with industry (Luke Gordon)

not very relevant to me

very useful information

informative

useful to know different ways of buying equipment and services

awareness of purchasing/leasing options

understanding the ways in which equipment can be purchased/maintained.

very product specific for Storz

learning about ways to purchase equipment

Challenges of obtaining new equipment (Rob Feasey)

honest, what no one tells you

very useful, I've never received training on this.

1.5 SPA / week

so helpful

using the legal dept & PALS

insightful look into job plan conditions

understanding the PA system

absolutely brilliant

understanding the process better

useful practical information

flexibility in answering questions

this was an excellent presentation giving insight into all the components of Job plans

PAs and the consultant job plan.

Job planning, consultant appraisal (Oliver Wiseman)

practical, honest

Very important session. Good opportunity to reflect

useful to know process

the time for open questions

Key principles of approaching complaints i.e. channeling through official routes.

good examples

how to respond to a complaint

Complaints (Ben Turney)

communication framework and negotiating

engaging simple tools

some practical models to apply, great interaction.

videos and group activities

the framework, very useful in everyday life

communication framework

the games to illustrate and consolidate learning points. The Cleveland Clinic video

prioritisation skills

insightful & practical tips. Brilliant examples

Thank you! Really inspiring. Enjoyed the stories -puts the theory into context. Kept the session interactive.

very practical. Tips on communication, and negotiation were very helpful

very good. Powerful and useful tips

communication tools/ framework

all of it! Excellent session

really enjoyable session. Some great points / ideas to use in my future practice and at home

negotiation tactics

Framing communication

Leadership workshop 2 (Prof Canter)

prioritising

very encouraging style of presentation. Perhaps more practical examples / strategy to apply to everyday work

moscow framework, slides didn't work

excellent. Very engaging activities

useful tips & tricks for managing life

Moscow framework

making a personal value index

pausing and planning. Planning and prioritisation

Moscow tool

very useful information

enjoyable

excellent. Minor IT issue only.

Moscow rule. Importance of taking a pause

prioritisation

Managing uncertainty and other topics (Oscar Lyons)

categories

cc'ing spouse

It reiterated the mistakes I have done in the past picking up work paid/unpaid

importance of saying "no" to some things. - understanding importance of how busy you can become over time as a consultant

the 2 x 2 table of value and enjoyment. Learning to say no.

the variety of different roles one can undertake

Time Management and additional roles (Ben Turney)

very nice methods

as someone who has experienced burnout - I always find it helpful to discuss avoidance and management of it.

various types of private practice - the basics

2 x 2 matrix

needed more time - only issue

again the 2 x 2 table. Re-inforcing you can say no.

the importance of having personal time for yourself

Managing Burnout (Oliver Wiseman)

due to time constraint session felt short

very important, longer session, earlier in the day, needs to be prioritised

not necessarily something I am interested in

everything! Thank you.

beware of HMRC

would have been happy to finish the talk.

short would have been good to see the whole presentation

good to look back at the slides in the future

needed more time - only issue

the initial det up slide

golden rules of private practice

Setting up in private practice (Oliver Wiseman)

terrifying insight into how little I know about tax. As a result, a very useful session
sole trader vs Ltd company. Would be useful to give tips on why to set up one vs the other
complex but important topic - maybe useful to do earlier in the day with more time.
found it hard to follow. Probably why I should use an accountant in the future
different expenses that can be claimed
ways in which to not get caught out by the tax system.

Accountant (Vanessa Sanders)

introduction to topic on starting life as a consultant

practical useful exploration of topics not often discussed.

excellent mix of theory and practical tips

It's very useful, comprehensive, covers everything and a lot of fun.

great course. Very useful, for everyday practice. Teaches things no one talks about

an excellent introduction to people and personal management as a surgeon

better than expectations. Practical and useful. Not just a tick box course.

very good course. Much better than other courses I have done. Great value for money.

a course to learn important stuff not taught during training

very useful, providing insight to consultant work and aspects not usually dealt with earlier

useful, pract

incredibly educational, whilst being relaxed and fun

an interesting course which provides a good introduction to life as a consultant

How would you describe this course to someone who knows nothing about it?

covers practical topics on transitioning from trainee to consultant

It teaches you all the things that no-one really tells you about. Fantastic venue, accommodation and food. Very organized.

beneficial personally as well as professionally

great course. Very useful, for everyday practice. Teaches things no one talks about

excellent course for clinicians about management in medicine, which was engaging and interactive

I have benefited a lot and plan to use this for my personal development.

because it is a very valuable course at a reasonable price.

both informative and enjoyable

incredibly educational, whilst being relaxed and fun

very well organised. Friendly and engaging

Covers a lot of that which is not taught formally in registrar training.

Why would you recommend this course to a colleague?